

# Premium Support

Expert, personalized support coverage

**Our Premium Support plan is designed for customers who are looking for a personalized approach to solving unexpected challenges. With our Premium Support, you get tailored help from our experts 24x7x365.**

When you are up against compliance and monthly close deadlines, you need to be sure that your Lease Lifecycle Automation platform performs seamlessly with the right team working for your success. You need a solution tailored to your business.

Our Premium Support gives you access to a team of experts, including an assigned Customer Success Manager, and access to accounting and product support teams. With this service, you get faster response time, priority troubleshooting and 24x7 support from lease accounting experts.

Our experts will help you with technical issues and troubleshooting, answer your how-to questions and provide you with personalized guidance on best practices to achieve your goals faster.



## Improved

ROI on your investment



## Faster

problem resolution



## Expert

technical and auditing support

## Premium Support advantages

Our experts are ready to provide you with the help you need 24x7x365.

Work with a Customer Success Manager to get personalized guidance tailored specially to your organization's needs.

Use regular program reviews from our team to help you improve your processes.

## Choose the right plan for you

### Standard

- ✓ Business hour support 8AM to 8PM local time
- ✓ Online case management and submission

### Premium

- ✓ 24x7x365 high-availability support
- ✓ Dedicated Customer Success Manager
- ✓ Online case management submission
- ✓ Regular program reviews

### Contact us today to upgrade to Premium Support.

LeaseAccelerator provides a global lease lifecycle automation platform that improves free cash flow and ensures long-term compliance across equipment and real estate assets. Thousands of users rely on our Software as a Service (SaaS) platform to manage and automate 700,000 leases valued at \$200 billion across 5 million assets in 172 countries that generated 8 billion journal entries.